



S/N 09/604,199

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Robert Joyce et al.	Examiner:	Lashonda Jacobs
Serial No.:	09/604,199	Group Art Unit:	2157
Filed:	June 27, 2000	Docket No:	2046.008US1
Title	SYSTEM AND METHOD FOR AUTOMATED AND CUSTOMIZABLE AGENT AVAILABILITY AND TASK ASSIGNMENT MANAGEMENT		

PETITION FOR A ONE-MONTH EXTENSION OF TIME

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In accordance with the provision of 37 CFR § 1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the Office Action mailed April 7, 2005, said period of response being extended from July 7, 2005 to August 7, 2005.

**Authorization to charge the Deposit Account No. 19-0743 in the amount of \$120.00 is enclosed to cover the required extension fee. Please charge any additional fees or credit overpayment to deposit Account No. 19-0743.**

Respectfully Submitted,

ROBERT JOYCE ET AL.

By their Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
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Minneapolis, MN 55402  
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Date: 8/2/2005

By:

Mark R. Vatuone  
Reg. No. 53,719

CERTIFICATE UNDER 37 CFR § 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelop addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 2<sup>nd</sup> S/day of August 2005.

Dawn R. Shaw  
Name

  
Signature

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